



ایجاد یک تغییر در جامعه

Ciò che fa la differenza nella nostra comunità

Making a difference in our community

ਆਪਣੇ ਸਮਦਾਏ ਵਿੱਚ ਬਦਲਾਵ ਲਿਆੳਣਾ

Приносить пользу обществу

令我們的社區不再一樣

Faire une différence dans notre communauté

Our Vision

To make a difference in our community

Mission Statement

We will ensure our citizens feel safe and secure through excellence in policing



Shared Values

Our People

We foster a work environment of respect, open communication, empowerment and inclusivity

Community

We engage our citizens and are dedicated to providing quality service

Integrity

We are ethical and respectful in all we say and do

Leadership

We are leaders in policing and all lead by example

Accountability

We accept responsibility for our actions

Competence

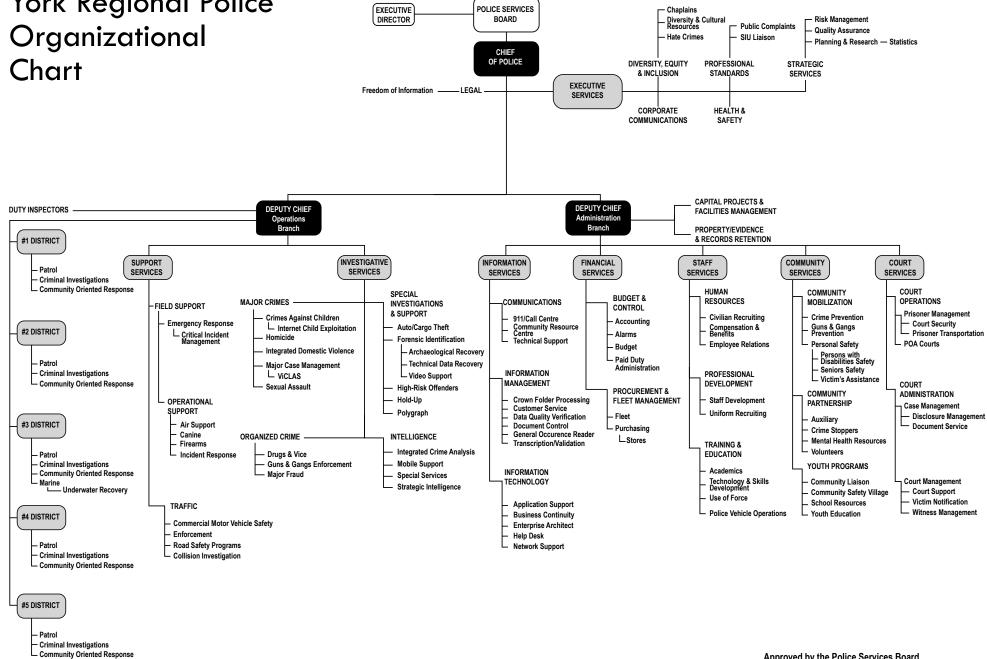
We are committed to excellence, professionalism, learning and innovation

Teamwork

We succeed by working together and in partnership with our community

Deeds Speak

York Regional Police Organizational



Approved by the Police Services Board March 21, 2012





MESSAGE FROM THE CHAIR

On behalf of the York Regional Police Services Board, I am pleased to present the Board's 2012 achievements.

The Board approved a 2012 budget of \$254.7 million. At \$252 per capita, the cost of policing remains one of the lowest among populations of over one million residents. In 2012, there were decreases in property crime, violent crime, youth crime and other criminal code violations compared to 2011.

Community engagement was positive, with many residents attending the Board's monthly public meetings and presentations on a wide variety of community safety topics.

The Board recognized Mr. Dave Williams with the 2012 Civic Leadership Award for his excellence in volunteerism and commitment to enhancing the quality of life for residents. The Board also provided more than \$76,000 from its Public Relations Fund for numerous programs and events supporting safer communities.

The Board provides oversight and governance to the police service. I was pleased to be re-appointed Chair in January, and in February, Ms. Virginia Hackson, Mayor of the Town of East Gwillimbury, was appointed as a new Board member.

I would like to thank my Board colleagues and Chief Eric Jolliffe for their vision and leadership, along with all members of our police service, for their work and partnerships in keeping York Region one of the safest and most desirable places to live in Canada.

Frank Scarpitti

Mayor Frank Scarpitti

Chair, Regional Municipality of York Police Services Board

MESSAGE FROM THE CHIEF OF POLICE

On behalf of all the dedicated and hardworking men and women of York Regional Police, I am pleased to present the 2012 Annual Report.

York Region remains among the safest communities in Canada. I am proud of the work of our sworn and civilian members in this achievement. Whether on patrol or supporting our frontline, the everyday acts of heroism our people perform make a difference in our community and set York Regional Police apart from other police organizations in Canada.

Our success would not be possible without the strong partnerships we share with our residents, businesses, community organizations, the Regional Municipality of York Police Services Board and our regional and local councils.

I take pride in the contribution York Regional Police makes to the success and security of our region and as we move forward we will continue to strengthen our ties with the communities we serve.

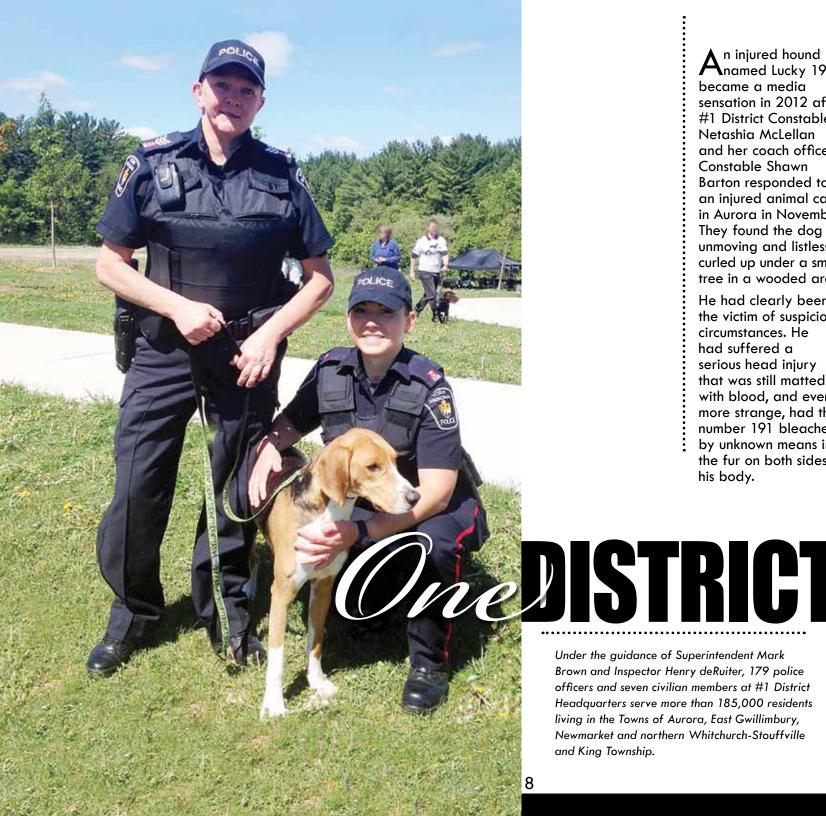
Deputy Chief Bruce Herridge, Deputy Chief Tom Carrique and I are committed to serving our unique and diverse region with leadership and innovation as we build an organization that is vision-inspired, mission-focused and values-driven.

Deeds Speak.



Chief Eric Jolliffe
MOM, BA, MA, CMM III





n injured hound Anamed Lucky 191 became a media sensation in 2012 after #1 District Constable Netashia McLellan and her coach officer Constable Shawn Barton responded to an injured animal call in Aurora in November. They found the dog unmoving and listless, curled up under a small tree in a wooded area.

He had clearly been the victim of suspicious circumstances. He had suffered a serious head injury that was still matted with blood, and even more strange, had the number 191 bleached by unknown means into the fur on both sides of his body.

Working with the Ontario SPCA, York asking the public for unusual case - which resulted in something unexpected. Goodsaw the coverage donated more than \$5,000 to help pay

www.yrp.ca

>>>>>

Once Lucky 191 was on the mend, one of our own officers adopted him, giving him his forever home.

The Ontario SPCA investigation remains unsolved, but Lucky 191 is fully recovered and doing well.

After determining the beagle needed medical attention. Constable McLellan notified the Ontario Society for the Prevention of Cruelty to Animals (Ontario SPCA) and the dog was rushed to an emergency veterinary clinic. Doctors stabilized his condition and treated his wounds, but the trauma to his head left him permanently blind in one eye.

Regional Police hosted a media conference information about this hearted residents who the vet bills.

o one expects to be victimized while paying respects to loved ones at a cemetery. But officers in the #2 District Criminal Investigations Bureau began an investigation in October 2012 after receiving reports from victims of theft at three local cemeteries.

Between October 6 and 13, victims reported a lone male suspect smashed windows of two parked cars to steal purses, a cell phone, a laptop computer, a diaital camera and chequebooks. The suspect then forged signatures on the cheques, defrauding financial institutions of \$3,200.

another incident was reported at a third cemetery. The victim told police that while she was tending to the aravesite of a loved one, she saw a woman open her car door and rummage through her belongings. The female fled in a car driven by a male suspect. However, they left what turned out to be important evidence behind.

On October 16

Following a monthlong investigation, led by Constable Jason Currie, officers identified two suspects a 27-year-old man of no fixed address and a 27-year-old female from Markham.

Investigators determined that the male suspect was responsible for two of the thefts and that he had worked with the female counterpart on the third. Following their arrests, the male pleaded guilty to two counts of Theft and one count of Fraud and was sentenced to four months jail time and two years' probation. The female suspect, charged with Theft, is still before the courts.

Led by Superintendent Graham Beverly and Inspector Maria Ahrens, 204 police officers and seven civilian members assigned to #2 District Headquarters provide policing services to more than 275,000 residents living in the Town of Richmond Hill and Thornhill

wall STRICI



all to assist Another police service with a rescue on Lake Simcoe is not unusual for members of the York Regional Police Marine Unit. However, having to rescue the rescuers, in severe winds and frigid cold, is certainly not an everyday occurrence.

The Ontario Provincial Police requested YRP assistance after 25 ice fishermen found themselves in trouble on March 9, 2012. They were stranded on an ice pan that had broken off in Kempenfelt Bay, Barrie Fire and Oro-Medonte Fire and Emergency Services were also responding.

realized three Barrie firefighters were left stranded on the ice as it was breaking up around them. Despite the risk to their safety, Williams, Broughton and Goold bravely fought the intense winds and waves to manoeuvre the airboat close enough for the firefighters to scramble aboard, then brought them safely to shore.

Superintendent Bruce West and Inspector Angelo DeLorenzi lead the 100 sworn officers and four civilian members of #3 District Headquarters in the Town of Georgina. The District provides policing services to more than 45,000 residents and the 10 members of the York Regional Police Marine Unit keep the region's waterways safe.

When Staff Sergeant Greg Williams, Seraeant Jeff Broughton and Constable Matthew Goold arrived on scene in the vessel the Dawaabin, they found the OPP helicopter extracting the fishermen in twos and threes from the ice pan. They could see the ice was deteriorating rapidly; the helicopter's rotor downwash, coupled with the strenath of the waves, was chipping away at the ice. Working in partnership, members of these four agencies saved all the stranded fishermen.

However, rescuers soon



in the area of Highway had investigators in the

rear sliding doors and windows during evening hours when residents were out. They were stealing whatever they thought they could sell - jewelry, watches, perfume, alcohol, coins, cash, electronics, even war medals.

investigation, officers successfully identified three suspects and made the arrests. A search warrant was subsequently executed at a City of Toronto residence and more than \$100,000 worth of stolen property was recovered by officers. Knowing how valuable

Following a four-month

the property was to the victims. Detective Tracey Turner and **Detective Constable** Daniel Moore decided to post photos of the recovered property on our website for victims to view and claim. It was a new approach to reaching out to numerous victims at once and it has been adopted in several other cases where large amounts of property has been recovered.

Many items were returned to homeowners who had been victimized. They were extremely pleased as some items had sentimental value and could not have been replaced. This brought some relief to the families who had their privacy invaded and their property stolen.

Superintendent Richard Crabtree and Inspector Kevin Torrie lead 226 police officers and seven civilian members in providing law enforcement and crime prevention services to 265,000 residents in the City of Vaughan and southern King Township.

Cliff Aguiar

Crime Analyst



Officers from #5
District Uniform
Patrol found themselves
acting as emergency
medical support
after responding to
a call of a woman in
labour and finding her
seconds away from
giving birth.

On the line with a 9-1-1 call-taker, a panicked Alysa Baker was clearly in distress when Sergeant Heather Brown and Constables Graham Leibold, Matthew D'Souza and Matthew Negrazis found her lying on the floor of her Markham home, trying to calm her 22-month old daughter.

DISTRICT

Superintendent Graeme Turl and Inspector Carolyn Bishop lead the 206 sworn officers and seven civilian members of #5 District Headquarters, serving 287,570 residents in the City of Markham and northern Whitchurch-Stouffville.

The officers auickly realized she was aivina birth. Officers Leibold and Negrazis acted immediately by supporting her and distractina her daughter while Constable D'Souza helped deliver the baby. Sergeant Brown ran for towels to keep the baby warm prior to the arrival of paramedics, who declared both mom and baby to be fine.

Baker stopped into #5
District a few days
later to thank the
officers and Call-Taker
Loredana Galvan.

"I felt immediate relief and felt safe that (the officers) were there." she told reporters. "I would like to say thank you to the dispatcher too. I was in panic mode and if she had not told me to lie down. I probably would have been standing there delivering the baby, which could have been dangerous. She kept me a little more calm.'

CANINE RESCUE

A Vaughan family was full of praise for a four-legged member of York Regional Police after a 12-year-old boy with special needs found himself disoriented and unable to find his way home following a disagreement with his parents.

#4 District officers responded to the call about 9:45 p.m. on Mother's Day, May 13, 2012. Uniform officers immediately began an intense search for the autistic boy using all available resources, which included calling the Canine Unit.

Once on scene, the Canine Unit team of Constable Mark Arbour and Police Service Dog Falko began tracking the boy's movements. Constable Arbour knew Falko had something as he strained across the yards of the neighbourhood. Following the track, Falko soon discovered the missing child under a tree at a nearby residence.

He was safely returned home into the care of his grateful and relieved mother and father.

"For Mother's Day, they brought me home my son," said mom. "That is the best gift ever."

The quick decision by uniform officers to engage the canine team is a great example of teamwork leading to a successful conclusion in this case. Officers know they can rely on our specialty units when circumstances warrant.

Falko is a five-year-old German Shepherd trained in handler protection, tracking, building and area searches, suspect apprehension and narcotic detection.



2012 RECRUITS

York Regional Police is committed to recruiting and retaining the most skilled members representative of our communities. Featured on these pages are five of the 65 recruits hired in 2012. All of our recruits show a commitment to excellence, professionalism, learning and innovation, qualities highly valued within our organization.

Constable Azik Abbasov immigrated to Canada from Baku, Azerbaijan in 1995. He attended York University and obtained an honours bachelor of arts degree in criminology. Constable Abbasov previously worked as an armed security guard and volunteers his time with Big Brothers Big Sisters. He is fluent in Russian.

Constable Lauren Chin-Fook holds a bachelor of applied science degree from Ryerson University. Before joining York Regional Police, she worked in her family's business and as a hockey and skating instructor. Constable Chin-Fook has volunteered with Toronto General Hospital.





Constable Carley Nisbett holds both an honours police foundations diploma from Durham College and a bachelor of arts degree in criminology and justice studies from the University of Ontario Institute of Technology. She has volunteered with the John Howard Society of Canada, Victim Services of Durham Region and the Lindsay Kids of Steel Triathlon Event.

Constable Kyle Oster attended the University of Toronto and obtained an honours bachelor of arts in history. He was previously employed with the Canadian Armed Forces at the rank of sergeant and completed a tour in Afghanistan. Kyle worked as a volunteer at the Touchstone Youth Centre.

Constable Kynan Walper holds a bachelor of arts degree in psychology from York University. He was previously employed with the Canadian Armed Forces assigned to the Canadian Expeditionary Force Command. Constable Walper has volunteered at Perley and Rideau Veterans' Health Centre providing care for veterans.







New-look Cruisers More than 30 York Regional Police vehicles with brand-new striping were rolled out in late 2012. The new decals are made with stateof-the-art materials that are 25 per cent more reflective than the current decals and the word *Police* is much more visible, even in adverse weather conditions. The new decals will be added as older vehicles are replaced, with the entire fleet to be completed by 2015.

WHAT'S IN A CRUISER?

17



The radio is the officer's primary communication device in the cruiser.
The light controls can be found below the radio.

The card swipe is mounted on the cruiser's dashboard. It contains a bar code reader that reads magnetic swipes as well as the 2-D swipe on newer driver's licences. The card swipe automatically runs driver's licences on our system.





Each cruiser is fitted with its own Panasonic Toughbook CF-31. The computer is used for dispatch, mapping, messaging, e-ticketing and for looking up vehicle information and licence plate numbers.

Each cruiser has multiple antennas. The front antennas transmit and receive signals for the police radio, the back antennas are for GPS and data and an antenna in the trunk offers a secure Wi-Fi connection for uploading in-car camera video.





In addition to the rear-deck light flashers, cruisers are also equipped with a light bar on the roof, tail light flashers, reverse lights, headlights, front marker lights and four lights on the bumper's push bar.

Each cruiser is equipped with an in-car video camera. The video camera can be turned on manually or turns on automatically when the master lights are triggered.





A second camera in the back records passengers in the cruiser. When officers open either of the rear doors, they press a button to turn the camera on.

This microphone, located below the steering wheel, can be used to talk to people outside of the car. Its corresponding speaker is located under the hood.



TIMELINE OF A CALL

The timeline below is an example of how a break-and-enter may be dealt with from beginning to end. Civilian members and officers alike are key players in the process to ensure a professional response and investigation.



A 9-1-1 emergency call is received in the Communications Centre and handled by a call-taker. Call type and incident details are recorded.

Officers are dispatched to a residential break-and-enter call. Two officers are sent to attend the residence.

18

Officers arrive at the residence and speak to a neighbour who witnessed the incident. The witness provides suspect descriptions and a licence plate number of the suspect vehicle. A Scenes of Crime Officer (SOCO) attends the residence and gathers physical evidence left behind by the suspect, such as fingerprints, footwear impressions and DNA.

Officers on patrol observe a vehicle in the area matching the suspect description. The driver also matches the description. A roadside investigation takes place and the suspect is placed under arrest.

After being read his rights to counsel, the suspect is transported to the district station where he is placed in a holding cell.

Officers complete reports and prepare court documentation. The suspect is then transported to the court house to appear before a judge.

POLICE

JOINT FORCES OPERATIONS AND INTERNAL TASK FORCES



DRUG **TRAFFICKING**

AGAINST

18 PEOPLE 110_{kg} of seized COCAINE

1 GLOCK firearm

\$1.1 million

3.5 million IN STOLEN **PROPERTY**

JOINT FORCES OPERATION **FAMILY GUY** Approximate Cost: \$89,800

> **VIOLENT ROBBERY**

AGAINST

SUSPECTS

VIOLENI ARMED ROBBERY

VICTIM: **JEWELRY STORE OWNER**

GUN **TRAFFICKING**

> 3 **ARRESTS**

Charges including: of Restricted **WEAPONS**

Unsafe Storage of **Firearms**

of a **CONTROLLED**

SUBSTANCE 7 HANDGUNS

7 RIFLES SHOTGUN

AND 200 **MARIHUANA PLANTS SEIZED**

JOINT FORCES OPERATION RB Approximate Cost:

Approximate Cost: \$141,000

INTERNAL TASK FORCE

PREDATOR

DRUG **TRAFFICKING**

138

AGAINST 28 PEOPLE

TRAFFICKING LAUNDERING PROCEEDS

POSSESSION FOR THE PURPOSE OF **TRAFFICKING**

2,800g OF COCAINE

OF MARIHUANA

\$160,500

INTERNAL TASK FORCE **LIBERTY**

Approximate Cost: \$0

> **VEHICLE** THEFT

The Recovery of:

31 **STOLEN VEHICLES**

Valued at: \$1.1 Million

120

AGAINST 19 PEOPLE

PARTICIPATING IN A **TRAFFICKING** IN STOLEN MOTOR **VEHICLES**

FRAUD

INTERNAL TASK FORCE **HRO Approximate Cost: \$0**

OFFENDER **MONITORING**

23 **OFFENDERS OBSERVED**

13 ARRESTED

10 CODE

CHARGES Related to **BREACHING** A COURT OR **PROBATION ORDER**

7 CHARGES Under the **CONTROLLED DRUGS AND SUBSTANCES**

J&J Approximate Cost: **\$0**

BANK ROBBERIES

PEOPLE ARRESTED

Related to **BANK ROBBERIES** Across the **GTA**

INTERNAL TASK FORCE **EARLY BIRD BANDITS Approximate Cost:** \$15,300

BANK **ROBBERIES**

6

ARRESTED

\$140,000 **RECOVERED**

2 ROBBERIES

ACCUSED: FINANCIAL INSTITUTION **EMPLOYEES**

INTERNAL TASK FORCE **TRIUMPH** Approximate Cost: **\$0**

MOTORCYCLE THEFTS

23

AGAINST **6** PEOPLE

\$100,000

WORTH OF MOTORCYCLES RECOVERED

MOTORCYCLES STOLEN from **UNDERGROUND PARKING LOTS**

Joint Forces Operations are investigations involving two or more police services. Internal Task Forces are investigations involving two or more units within York Regional Police.

Our partners in 2012 Joint Forces Operations included the following:









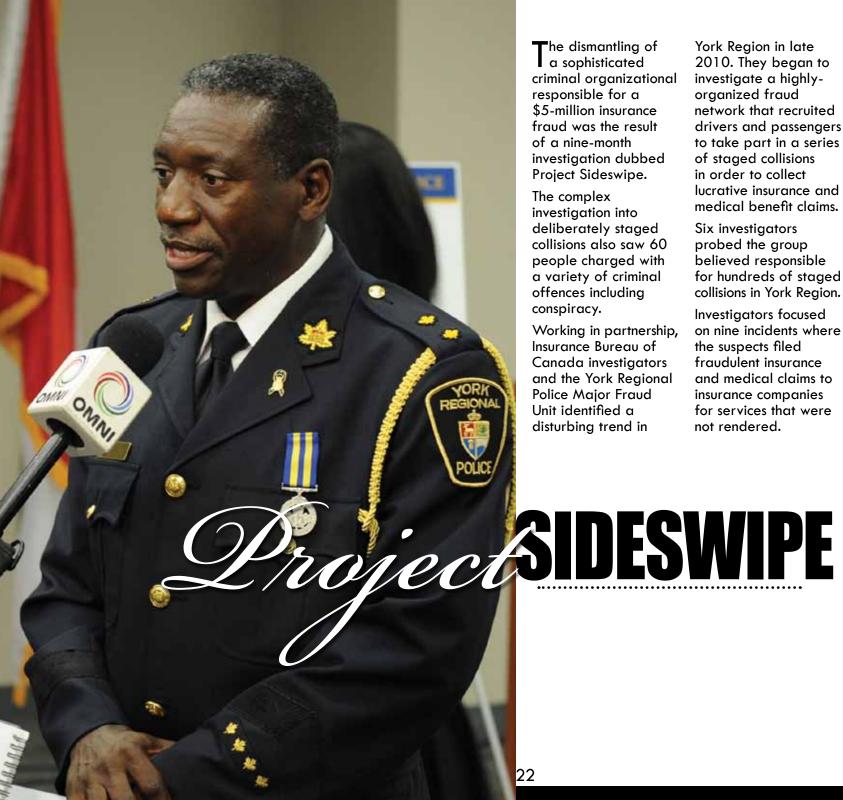












The dismantling of a sophisticated criminal organizational responsible for a \$5-million insurance fraud was the result of a nine-month investigation dubbed Project Sideswipe.

The complex investigation into deliberately staged collisions also saw 60 people charged with a variety of criminal offences including conspiracy.

Working in partnership, Insurance Bureau of Canada investigators and the York Regional Police Major Fraud Unit identified a disturbing trend in

York Region in late 2010. They began to investigate a highlyorganized fraud network that recruited drivers and passengers to take part in a series of staged collisions in order to collect lucrative insurance and medical benefit claims.

Six investigators probed the group believed responsible for hundreds of staged collisions in York Region. Investigators focused

on nine incidents where the suspects filed fraudulent insurance and medical claims to insurance companies for services that were not rendered.

In August 2012, investigators completed the first phase of their investigation. Fiftyone suspects were charged with 201 offences including Conspiracy to Commit an Indictable Offence, Fraud over \$5,000, Fraud under \$5.000 and Obstruct Police. Five months later, nine suspects were charged with an additional 41 offences.

Following the arrests, this criminal organization was completely disbanded, resultina in a significant reduction in the number of false insurance claims being filed.

Insurance fraud costs Canadians more than \$1 billion dollars every year and drives up the cost of insurance for all Ontarians to the tune of 17 per cent annually.



were received. In February 2012, Communications launched an education campaign asking residents to lock their cell phones, avoid pocket dials and ensure children don't play with active or old phones. As a result, unintentional 9-1-1 calls decreased 15 per cent in 2012, compared to 2011.





In 2012, officers in Air2 were directed by the Drugs and Vice Unit to check for suspected illegal indoor grow operations more than 50 times, resulting in the arrests of 19 people and \$15 million worth of marihuana being seized from 10 indoor grows.

Air2 also located several outdoor grow operations in 2012, seizing more than \$850,000 worth of marihuana, including from an area at Elgin Mills and Highway 48 in the City of Markham in August.

Officers from the #5 Community Oriented Response (COR) Unit, while on patrol on All-Terrain Vehicles, came across what they suspected may be an outdoor marihuana grow operation. Sure enough, Air2 confirmed a grow was in operation deep within a farmer's field. Officers discovered more than 300 plants, which at full maturity, are worth \$30,000 on the street.

Armed with machetes and driving ATVs, officers from #5 District COR were dispatched to seize and dispose of the plants, which were surrounded by six-foot-high corn stalks, concealing them from passers-by.

Media was invited to the eradication at the Markham site and passed along tips to residents, especially farmers, on how to spot an outdoor grow on their land.

In October, Air2 officers discovered several fields containing outdoor grows along the Woodbine Avenue corridor, from Whitchurch-Stouffville north to Newmarket, More than 550 plants were seized and destroyed, keeping the drugs off our streets.

The frequency of these incidents is decreasing every year, we believe, as a result of our highprofile eradication efforts.

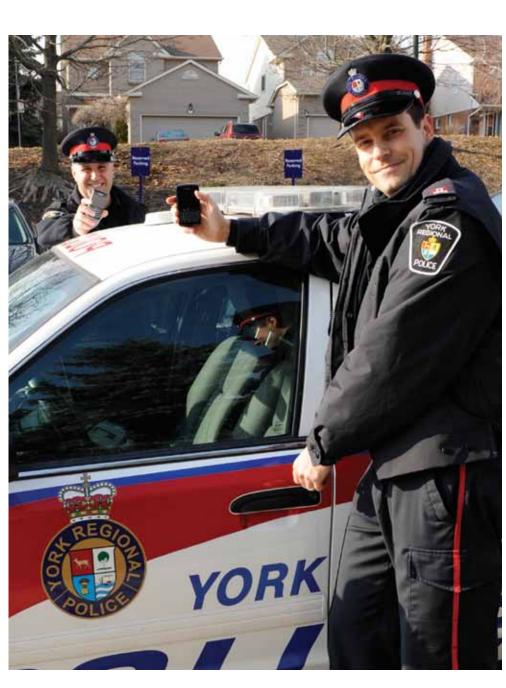
Walking the Digital Beat

When Constables Blair McQuillan and Andy Pattenden were hired as police officers they never imagined the most useful tool in their tool belt would be their smartphones. As York Regional Police media relations officers, the two are the voice of our service in both traditional and social media. Engaging with the community through Facebook, Twitter, YouTube, Tumblr and Pinterest allows us to share safety tips and critical information with our community in realtime. Social media has also given residents an inside look at policing as the officers take citizens along during live-tweeting events from the road, the YRP helicopter Air2 and the Marine Unit boats.



Connect with us on social media.







Traffic Safety

York Region's roads are busier than ever before. More than 1.8 million times a day, people drive to and from their destinations, passing through over 1,000 signalized intersections.

Large transport trucks and trailers are not an uncommon sight on our roadways.

Members of the York Regional Police Traffic Bureau know the safe operation and regular maintenance of these commercial motor vehicles is paramount to keeping all road users safe.

Through our partnerships with agencies such as the Ministry of Transportation and the Ministry of the Environment, we continue to conduct commercial motor vehicle enforcement and inspection blitzes that enhance the effectiveness of our inspection and education programs.

In 2012, the Commercial Motor



Sergeant Sarah Riddell Road Safety Programs

Vehicle Safety Unit inspected 3,524 vehicles. Of those, 1,300 were taken out of service and 3,296 charges were laid against drivers. These actions, in conjunction with education, help ensure that unsafe vehicles don't put innocent lives at risk.

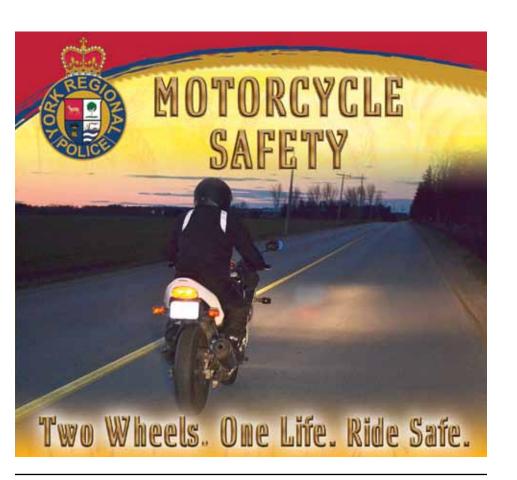
The Commercial Motor Vehicle Safety Unit, working in conjunction with officers from Community Oriented Response Units and the Traffic Enforcement Unit, also educate drivers about the move over law. Whenever an emergency vehicle is parked on the shoulder of a highway with its emergency

lights flashing, the law requires a driver to slow down and move over, if it can be done safely, leaving one clear lane between their vehicle and the parked emergency vehicle. Although education is ongoing. the number of infractions shows that drivers are simply not getting the message. Education programs were also aimed at

The Road Safety **Programs Unit** initiates ongoing rider education. In 2012. pamphlets containing simple reminders such as wearing an approved helmet. reflective and highlyvisible clothing and taking an approved rider training course to build or refresh safe ridina skills went a long way to enhancina motorcycle safety.

motorcycle riders in

2012.



Thank you for supporting the safe arrival and dismissal of students at our school. We're grateful you were able to send officers to help educate our community around car seats and vehicle safety issues and we're confident it was time well spent.

A local vice-principal

2012 TRAFFIC STATISTICS

"We're committed to ongoing education and enforcement initiatives aimed at eliminating the four leading causes of collisions, injury and death on our roads; impaired driving, distracted driving, speeding and non-use of seatbelts. We all have a part to play in ensuring our roads are safe as possible for all road users. Traffic safety is everyone's responsibility."

Sergeant Sarah Riddell Traffic Bureau

151,947 VEHICLES STOPPED BY R.I.D.E.

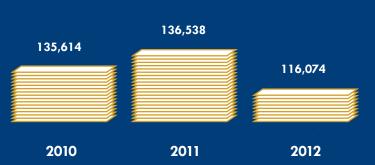
CRIMINAL

CODE TRAFFIC

VIOLATIONS

DOWN

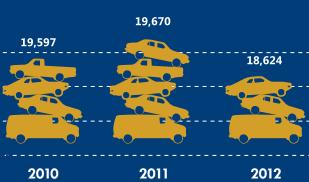
PROVINCIAL OFFENCE NOTICES FOR 2012



MORE THAN
12,000
CALLS TO SAFE
ROADS... YOUR
CALL

REP(

REPORTABLE MOTOR VEHICLE COLLISIONS



FIVE-YEAR PURSUITS COMPARISON



Behind the Wheel

Hours of driving practice in a controlled environment ensures that when officers hit the streets, they're ready to face everything from routine patrol to highrisk takedowns.

New recruits and experienced officers alike are trained on how to accelerate, brake, turn and steer in a number of demanding scenarios. The driving simulator pictured helps officers prepare for the most unpredictable and adverse conditions behind the wheel.

York Regional Police is the first police service in Canada to offer the High-Risk Motor Vehicle Containment course to its members.

In addition to classroom learning and simulated environments, officers have access to six Chevy Impalas outfitted specifically for training purposes.

A series of welded one-inch square tubing surrounds the front and back of cruisers, preventing damage to



the vehicles while they are being used for training.

Police Vehicle Operations (PVO) instructors use a variety of real-life training scenarios to teach officers how to safely contain a suspect vehicle and keep it from moving

or leaving a scene. Referred to as highrisk containments, these situations are among the most dangerous an officer can face. The course was implemented in 2012 after PVO officers attended the Federal Bureau of Investigation Tactical

and Emergency
Vehicle Operations
Center in Quantico,
Virginia. The centre
specializes in training
law enforcement
professionals on
reducing the risks
associated with vehicle
containments.

Upon their return to York Region, and with the help of a local business in East Gwillimbury, York Regional Police were able to put the kittedup Impalas to use at our training facility in #4 District.

The five police officers in the PVO Unit, under the umbrella of the Training and Education Bureau, provide police vehicle training that promotes the highest standard of professionalism, officer and public safety.

Embracing Diversity



Our commitment to diversity, equity and inclusivity goes beyond the borders of York Region.

While our members, both on and off-duty, continually work at building bridges with our diverse communities and ensuring that we reflect the makeup of the communities we serve, we also support fellow officers across

North America when needed.

In August 2012, a lone gunman opened fire on several innocent victims at a Sikh temple in Wisconsin, killing six people and seriously injuring four others.

Lieutenant Brian Murphy, of the Oak Creek Police Service, was the first officer on scene and was shot several times. Though suffering from lifethreatening injuries, he continued to guide responding officers to the suspect.

Lieutenant Murphy survived after undergoing 12 hours of surgery.

Upon hearing of the incident, York Regional Police Detective Sony Dosanjh and Constables Sukhdev Gill, Balwant Jaswal, Bhupinder Athwal,

Bhupinder Manhas and Gurdip Panaich worked together with officers from other Canadian police services to fundraise within the South Asian community.

The group raised almost US\$39,000 to contribute to Lieutenant Murphy's medical bills.

31

In October 2012, eight of the 12 officers involved in the

fundraising efforts traveled to Oak Creek to personally deliver the funds to a grateful Lieutenant Murphy.

While in Wisconsin, the group of officers also visited with victims' families, who were very moved by the support from officers from so far away.

Members of the Diversity, Equity and Inclusion Bureau continue to reach out to residents in our community, among the most diverse in Canada. Programs like the Diversity Speaker Series and the Places of Worship Tours ensure our members are aware of, and celebrate, the cultural differences among our citizens.

Supporting our Community



In 2012, York Regional Police continued its outreach to members of our community through a variety of new programs and initiatives designed to inform and educate residents about policing and the services available to them.

- •Established the Town of Aurora Park Ambassador Program, the third program of its kind in York Region. Increased police patrol and response by car, bicycle and on foot - is enhanced by citizen volunteers who assist by reporting bylaw infractions and criminal activity in our public recreational spaces
- Delivered the first Parents Academy, a specialized version of our award-winning



prevention presentations, Senior Citizens

Academies and our annual Safe Seniors

Day during Seniors' Month in June

Citizens Academy, a community education program that provides residents with a working knowledge of York Regional Police. Parent-focused topics included Internet safety and how to encourage positive lifestyle choices

- Expanded the Integrated Domestic Violence Unit from six officers to 18 and moved offices to a location beside Victim Services of York Region, furthering the development of a community hub to better serve victims of domestic violence
- Opened a new
 Community Policing
 Centre in the Town of
 East Gwillimbury to
 further serve residents
 in the north end of
 the region. It's the
 fourth Community
 Policing Centre we
 have established in
 York Region
- Secured location for new York Regional Police sub-station in the Town of Whitchurch-Stouffville

2012 BY THE NUMBERS

York Regional Police works in partnership with Victim Services of York Region to provide emotional support and practical assistance to persons victimized by crime or trauma.

ON-SCENE OCCURRENCES	2011	2012	Variance 11/12
Occurrences	*349	392	12.3%
Clients Served	563	585	3.9%
Female	320	355	10.9%
Male	29	36	24.1%
Children	214	194	-9.3%

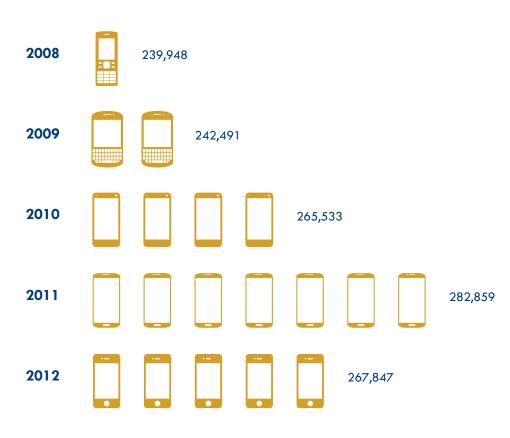
TELEPHONE CRISIS CALLS/ OFFICE VISIT OCCURRENCES	2011	2012	Variance 11/12
Occurrences	*4,668	3,424	-26.6%
Clients Served	*7,589	5,434	-28.4%
Female	*4,001	2,941	-26.5%
Male	*666	481	-27.8%
Children	*2,922	2,012	-31.1%

89,005
CITIZENS SERVED
BY CUSTOMER
SERVICE

MORE THAN
100,000
HOURS GIVEN BY
OUR COMMUNITY
VOLUNTEERS

15,000
REPORTS TAKEN
AT THE
COMMUNITY
RESOURCE
CENTRE

FIVE-YEAR CALLS FOR SERVICE



^{* 2011} revised

York Regional Police have developed many unique and innovative programs for youth because we believe an ounce of prevention is worth a pound of cure.

In total, including our school programs in both elementary and secondary schools, York Regional Police runs more than 31 programs aimed at supporting and educating youth in our community.

What we do in this area is crime prevention at its best.

The results are clear - between 2008 and 2012, youth crime has dropped 20 per cent.

YOUTH8 POLICE



More than 25,000 kids come through the Safety Village every year and since its opening, we have interacted with more than 300,000 children from Junior Kindergarten to

Grade 5. The Safety Village also hosts annual community events including Police Week Open House, Halloween in the Village and Holidays in the Village. Through the use of

iPads, interactive road safety and fire safety demonstrations, kids learn first-hand how to keep themselves safe online and in the community.

Bullying: Let's Call It What It Is

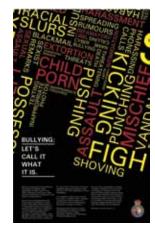
York Regional Police is proud to be on the cutting-edge of bullying prevention programs in our community.

As members of the York Region Bullying Prevention Partnership. we work with more than nine community organizations to educate young people on how to acknowledge, assess and act to stop bullying. The partnership also helped bring the movie Bully to the Gem Theatre in the Town of Georgina where it was screened by teachers, high school students and

police officers. The event was such a success that another will take place in Newmarket in 2013.

York Regional Police also began rolling out our own antibullying campaign entitled Bullying: Let's Call It What It Is. Using eye-catching graphics, the program outlines the potential legal consequences of bullying for both parents and students and defines Criminal Code violations commonly associated with bullying including, Criminal Harassment, Mischief, Sexual

Assault, Uttering Threats and Assault. The program will continue to expand in 2013 with more designs and a presence on the popular teen social media site, Tumblr.



Youth Programs We engage youth

proactively through our youth education officers, school resource officers and the Guns and Gangs

Prevention Unit. In 2012, school resource officers delivered a new presentation to students in York Region high schools aimed at educatina teens about the risks - and consequences - of sexting. Defined as sending naked or

semi-naked photos of yourself, sexting can have serious emotional and legal

The annual ECOTRIP mentorship program with police officers that included a four-day, three-night wilderness promote leadership and personal skills development.

consequences. program saw 22 at-risk youth taking part in a year-long trip designed to

YOUTH CRIME **COMPARISON**

2011

2,336

Processed by Other Means

Charged



Giving Back to our Community

Members of York Regional Police want to make a difference in people's lives both on and off duty.

Our members spend hours of their own time community building at the grassroots level.

Partnering with our emergency services friends, we have raised more than \$100,000 for Big Brothers Big Sisters York Region and we regularly shave our heads, and our moustaches, for the annual Cops for Cancer and Movember campaigns.

Each year we support 3,500 families right here in York Region with our Holiday Heroes campaign, collecting toys, Canadian Tire money, cash and non-perishable food donations through our partnerships with the Salvation Army and Canadian Tire.

In 2012, partnering with the Regional Municipality of York, In 2012,
partnering
with York
Region,
we raised
more than
\$420,000
for United
Way and
our member
participation
has doubled
in the last
two years.

we raised more than \$420,000 for United Way and our member participation has doubled in the last two years. Many York Regional Police members donate funds to the United Way through paycheque deductions and many more support Dress Down Friday, fundraising raffles and barbecues.

We continue our volunteer efforts to keep Constable Davis Ahlowalia's dream alive through the Adopt-a-Mission Jamaica program, following his death in an off-duty collision in 2007. Davis fundraised tirelessly for an orphanage in Kingston, Jamaica, working with Friends of the Poor.

Eighteen members traveled to the orphanage in 2012 to install solar panels, significantly improving the living conditions for the orphans and seniors living there. One of the largestscale volunteer efforts ever undertaken by York Regional Police began in 2012 as we started preparations for the 2013 Special Olympics Summer Games. Along with the Regional Municipality of York, we are proud to host

the 2013 Games.

We expect more than 1,000 athletes, coaches, families and supporters from across Ontario and hundreds of our members will volunteer their time and skills to make these games a success. These are only a few

These are only a few examples of the important work of our members, both civilian and sworn.
The contributions
made each and every
day by our members
helps strengthen our
communities and
makes York Region a
better place to live,
work and play.



2012 STATISTICS

HATE CRIMES DECREASED MORE THAN 10%

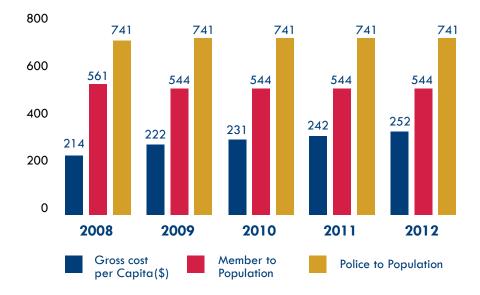


PUBLIC COMPLAINTS	2011	2012	Variance 11/12
Number of Complaints	137	120	-12.4%
Involved Officers	194	145	-25.3%
Formal Resolution - Action	0	0	N/C*
Frivolous, Vexatious, Bad Faith	0	0	N/C*
Over Six Months	9	7	-22.2%
Withdrawn	9	14	+55.6%
Not Directly Affected	3	0	N/C*
Unsubstantiated	27	18	-33.3%
Policy/Service	5	2	-60.0%
Informal Resolution	6	8	+33.3%
Informal Discipline	0	5	N/C
Non-Jurisdictional	0	0	0.0%
Directed by OIPRD	3	3	N/C
Not accepted by OIPRD	51	47	-7.84%
Review Requested	10	3	-70.0%
Outstanding Files	24	24	0.0%
Officers Disciplined	0	5	N/C*





PERFORMANCE MEASURES AND BENCHMARKS FIVE-YEAR STATISTICAL COMPARISON



The Cost per Capita represents expenditures divided by the population of the area serviced by York Regional Police, rounded to the nearest dollar. Member to Population counts represent the population divided by the number of police officers and civilian staff. Police to Population represents the population divided by the number of police officers.

SELECTED VIOLATIONS	2010		2011		2012			Variance 11/12			
THREE-YEAR TRENDS MAJOR CATEGORIES	Actual	Clearance Rate (%)	Rate per 100,000	Actual	Clearance Rate (%)	Rate per 100,000	Actual	Clearance Rate (%)	Rate per 100,000		Rate per 100,000
Crimes Against Persons	7, 051	80.4	663.95	6,585	81.9	606.58	6,613	79.0	596.53	0.4	-1. <i>7</i>
Crimes Against Property	21,910	41.2	2,063.12	20,996	43.7	1,934.07	20,570	46.9	1,855.54	-2.0	-4.1
Other Criminal Code	3,358	91.5	316.20	3,307	92.8	304.63	2,841	93.6	256.28	-14.1	-15.9
Weapons Violations	499	82.0	46.99	462	79.2	42.56	394	79.4	35.54	-14.7	-16.5
Public Morals Violations	159	59.7	14.97	141	65.2	12.99	216	62.5	19.48	53.2	50.0
Total Criminal Code Violations	32,977	55.4	3,105.23	31,491	57.5	2,900.82	30,634	58.7	2,763.38	-2.7	-4.7
Drug Violations	3,170	98.7	298.50	2,959	99.0	272.57	2,704	97.6	243.92	-8.6	-10.5
Other Federal Violations	265	96.2	24.95	326	100.0	30.03	257	97.7	23.18	-21.2	-22.8
Total Criminal Code and Federal Violations (not incl. Traffic)	36,412	59.5	3,428.68	34,776	61.4	3,203.43	33,595	62.1	3,030.48	-3.4	-5.4
Criminal Code Traffic Violations	3,790	44.0	356.88	4 , 179	40.8	384.95	3,704	38.4	334.12	-11.4	-13.2

COST OF POLICING 2012	Budget	Actual	Variance
Wage Costs	\$230,236,900	\$231,426,001	-\$1,189,101
Administrative Expense	\$8,833,400	\$ 7, 691,112	\$1,142,288
Program-related Expense	\$7,629,800	\$7,660,819	-\$31,019
Professional Services Expense	\$323,900	\$297,740	\$26,160
Occupancy Expense	\$7,942,100	\$7,795,843	\$146,257
Repairs and Maintenence Expense	\$4,523,500	\$4,420,512	\$102,988
Financial Items	\$8,057,800	\$7,940,037	\$11 <i>7,</i> 763
Contributions to Reserves	\$7,749,700	\$6,790,525	\$959,175
Internal Charges	\$2,603,100	\$2,431,896	\$1 7 1,204
Asset Acquistions	\$1,483,900	\$1,585,726	-\$101,826
Total Expenditures	\$279,384,100	\$278,040,210	\$1,343,890
Total Revenues	-\$19,712,500	-\$24,991,797	\$5,279,297
Net Position	\$259,671,600	\$253,048,413	\$6,623,187



Scan here to download our 2012 Statistical Report.

*not calculable

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2012 BUSINESS PLAN GOALS

The 2011–2013 Business Plan was developed through extensive consultation with York Region residents, community partners and members of York Regional Police.

COMMUNITY FOCUS:

Goal: To ensure our services are responsive to the evolving needs of a dynamic population.

- Community Policing Centre volunteers trained on Crime Prevention Map
- Mandatory e-learning training issued for all YRP officers on the Keeping York Region Safe Together program
- Crime prevention messaging added to website, the Crime Prevention Map and social media
- Crisis intervention course on children's mental health delivered to frontline officers and resource guide developed

OPERATIONAL EXCELLENCE:

Goal: To enhance crime suppression activities and our ability to effectively conduct criminal investigations.

- Commercial motor vehicle course delivered to frontline members
- Partnerships established with York Region Transit, Bylaw and Alcohol Gaming Commission
- Partnerships enhanced with our regional and municipal counterparts
- Human trafficking grant received
- Wire room made operational
- Joint training and mock disaster training offered, including Operation Flash Exit, Operation Spill and Collaborative Storm
- Mandated training for the Public Order Unit
- Delivered online Own Your Zone training to members
- Patrol areas and calls for service reviewed

PREFERRED PLACE OF EMPLOYMENT:

Goal: To ensure our members have a high level of knowledge and job satisfaction.

- Qualified constables provided with supervisors course
- Staff sergeants assigned to Duty Office to further their training
- Mentoring program incorporated in promotional process
- Learn @ Work Week and various career planning presentations delivered to frontline members
- Two sergeants assigned to Staff Development Unit
- Civilian Orientation Program implemented
- Supervisor guide developed
- Learning Management System committee established and requests for information and proposals completed
- New performance evaluation process implemented for frontline officers, Traffic Bureau officers and Community Resource Centre officers

- Revised promotional process with increased feedback and debriefing implemented
- Two comprehensive surveys about communication and work-life balance administered to members
- Health and wellness site developed on corporate Intranet
- New health and wellness programs introduced in the workplace and for supervisory and leadership courses
- Wellness checks, injury prevention presentations and nutrition seminars offered
- New patrol vehicles introduced
- Alternate Work Arrangement pilot introduced for civilians
- Environmental committee established



Scan to download our 2011–2013
Business Plan.

SUPERIOR QUALITY SERVICE:

Goal: To provide inclusive and equitable police services.

- Diversity awareness and training incorporated into leadership courses and the Civilian Orientation Program
- Number of dedicated hate crime investigators increased from 15 to 21 members
- Focus groups held on engaging visible minorities
- Community events calendar introduced on corporate Intranet
- Community Information Kiosks introduced
- Review of property and evidence processes conducted
- E-commerce capabilities introduced to facilitate online payment transactions for paid-duty customers
- 6,500 businesses contacted for a business survey
- External partners surveyed to assist in developing a communications strategy



SERVICE EXCELLENCE

40-YEAR SECOND BAR

Detective Bruce Greig

Constable Graham Loram-Martin

30-YEAR FIRST BAR

Inspector Kirk Marshall

Staff Sergeant Tony Browne

Staff Sergeant Rodney Fraser

Staff Sergeant Bradley McKay

Staff Sergeant David Trach

Detective Sergeant Cameron Walter

Sergeant Brian Black

Sergeant Christopher Orme

Sergeant Gary Phillips

Sergeant James Slykhuis

Detective Peter Fleming

Detective Richard McVeity

Constable Peter Chornous

Constable David Mastrotucci

Constable Morris Shaw

20-YEAR MEDAL

Sergeant Peter Casey

Sergeant Anthony Cummins

Sergeant Christine Irvine-Leitch

Sergeant James McMurray

Sergeant Patrick Walsh

Detective Brian Arnold

Detective Sherwin Bachoo

Detective Douglas Cole

Detective Patrick Smyth

Constable Tara-Lea Broughton

Constable Michael Chabrzynski

Constable John Del Col

Constable Corie Dilts

Constable Brent Luckasavitch

Constable Kelly Morgan

Constable Brian Ofrenchuk

Constable Glenn Slingsby

Constable Kim Tanczos

Constable Michael Tighe

Constable Steven Wright

42

CIVILIAN 30-YEAR PIN

Wendy Duncan

CIVILIAN 20-YEAR PIN

Josephine Badowich

Theresa Hegarty

Karen Ritchie

Kerry Rorke

Frankie Smith

Catherine Wrightman



POLICE APPRECIATION NIGHT **EXCELLENCE IN POLICING AWARD**

SERVICE EXCELLENCE

Detective Sergeant Henry deRuiter

Detective Ryan Hogan

Detective Thai Truong

Detective Constable Shane Mackenzie

Detective Constable Nathaniel Matthew

Detective Constable Rebecca McGregor

Detective Constable Colin Organ

Detective Constable Stephen Yan

Administrative Assistant Samantha Barnabe

Crime Intelligence Analyst Nancy Lean

Communicator Cheryl Ralph

BRAVERY IN THE LINE OF DUTY

Presented posthumously to:

Constable Garrett Styles

ROB PLUNKETT OUTSTANDING SERVICE TO THE COMMUNITY

Constable Paul Marisette

HERBERT H. CARNEGIE AWARD

Winnie Wales

CIVILIAN RECOGNITION

Terry Hunt

COMMUNITY VOLUNTEER OF THE YEAR AWARD

Ted Toulis

2012 RETIREES

Superintendent William Faulkner

Superintendent Mark Tatz

Staff Sergeant Joan Pagnotta-Randle

Staff Sergeant Joseph Quirk

Staff Sergeant Ronald Veyt

Detective Sergeant David Juck

Sergeant Francis Surowiak

Detective Bruce Greig

Constable Edward Ashwood

Constable Peter Chornous

Constable Paul Diceman

Constable Gilbert Farguhar

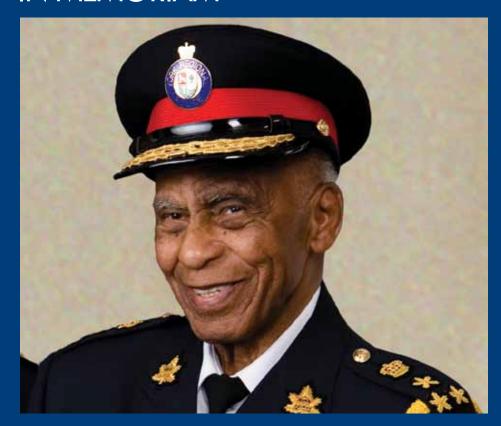
Constable Gerald Methe

Constable Christopher Price

"We are part of a great region with a great police service, driven by great people serving with great pride because our members love to serve this community."

Chief Eric Jolliffe

IN MEMORIAM



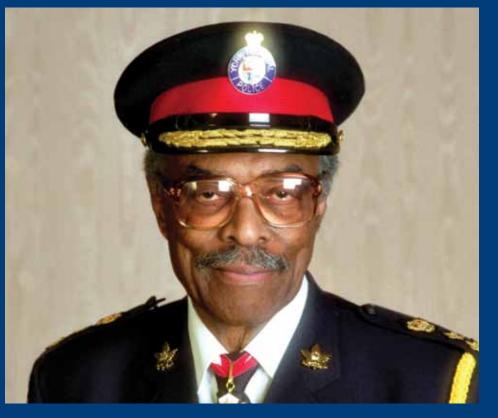
HONORARY CHIEF DR. HERBERT H. CARNEGIE

It was with great sadness York Regional Police members learned of the passing of Honorary Chief Dr. Herbert H. Carnegie on March 9, 2012 at the age of 92.

Mr. Carnegie had a long and special relationship with York Regional Police. His commitment to youth was unparalleled and we were proud to partner with his Future Aces Foundation in developing the Positive Ticket Program for youth demonstrating

good character. He was also a regular presenter for many of our youth programs and was involved in the International Day for the Elimination of Racial Discrimination and Black History Month celebrations each year.

A long-time patron of the annual Police Appreciation Night, an award bearing his name is given each year for excellence in building strong relationships between the community and police.



HONORARY CHIEF LINCOLN ALEXANDER

York Regional Police was profoundly the annual Police Appreciation saddened upon learning of the death of Honorary Chief Lincoln Alexander on October 19, 2012 at the age of 90.

Mr. Alexander served as Honorary Chief for York Regional Police for more than two decades. He graciously attended many York Regional Police events, including

Night, recruit graduations and exemplary service awards ceremonies, among others.

He was one of the most honoured public figures in Canadian history. and a true leader in every sense of the word; he will be missed.

In the conduct of their services, all members of York Regional Police:



From left, Deputy Chief Bruce Herridge, Chief Eric Jolliffe and Deputy Chief Tom Carrique

Code of Professional Ethics

- Understand their primary responsibility is to share with the community the responsibility for improving quality of life by safeguarding lives and property, preventing and investigating offences and preserving peace and order
- Are guided by the values of the service which include our people, community, integrity, leadership, accountability, competence and teamwork
- Appreciate the importance and responsibility of their positions as a symbol of public faith, adhering to the same standards of conduct that they are bound by duty to enforce
- Preserve the rights and freedoms of all individuals in accordance with the Canadian Charter of Rights and Ontario Human Rights Code
- Faithfully administer the law in a just, impartial and reasonable manner to all individuals, regardless of race, national or ethnic origin, colour, religion, gender, age, mental or physical disability, or sexual orientation
- Understand and encourage continuing awareness of the culturallydiverse nature of York Region, remain responsive to community issues and concerns, and are committed to developing and enhancing community partnerships
- Never permit personal feelings, animosities or friendships to influence professional decisions and actions and refrain from accepting gratuities or favours that may compromise them as individuals or members of York Regional Police
- Perform their duties within the limits of authority and recognize the importance of consistently enhancing their level of knowledge and competence
- Ensure good faith in all their actions and respect the confidentiality of any information obtained in the course of duty
- Remain faithful in their allegiance to Canada and strive to attain excellence in the performance of their duties

VISION-INSPIRED MISSION-FOCUSED **VALUES-DRIVEN**

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YRP.CA

